



Vol. 28 No. 4

October | November | December 2023

Eventide Events

Published for the residents, families, friends and employees of the Eventide Community.

Welcome

Thank you for choosing the Eventide Campus to be your home!

Gracewell:

Charlotte Carstens
Joleen Carstenson
Larry Denker
Naomi Friedrichsen
Mike Gross
Marlene Jahn
Judy Lee
Mary Macumber
Allan Meseck
Betty Thomson
Denise Wieland

Silverridge Assisted

Living:

Dennis Fineran
Charlie & Rosie Kloewer

Heritage Heights:

Marlene Ruhde
Karl Sandberg

Realife Cooperative:

Lana Henningsen
Mary Welsh

Graduates

Our graduates were on the Eventide campus for a short stay for rehabilitation. It was a pleasure to serve you!

Gracewell:

Mary Ann Collins
Dennis Fineran
Betty Lou Olson
Karl Sandberg
Berniece Segebart
Jack Siemer
Barb Songer
Jim Streck

In Memoriam

Our thoughts and prayers remain with the families and friends of those who have made their final journey.

Gracewell:

Emeline Gustafson
Clarion Holdsworth
Judy Johnson
Janice Klinker
Laura Langholdt
Monte Lapel
Virginia Lickteig
Clayton Meyer
Nancy Wiley
Kenny Winsor

Silverridge

Lois Ernst

Heritage Heights:

Judy Hintz

CEO Mindi Baker Awarded Leading Age Iowa's Top Honor



Mindi Baker, CEO with 22 years of service to the Eventide Community, was formally presented with the Francis Lackner Award of Honor by LeadingAge Iowa during its recent Fall Conference. LeadingAge Iowa, a statewide organization of non-profit aging services providers, selected Baker from a large statewide pool of nominees. "We're recognizing Iowa's above-and-beyond heroes like Mindi Baker -- not-for-profit caregivers whose energy, creativity, and love during challenging times give older Iowans the high-quality care they deserve," said Shannon Strickler, President, and CEO LeadingAge Iowa.

The Award of Honor recognizes excellence in providing home care services for older adults, overcoming workforce challenges, and making an outstanding contribution to the field of aging services as a representative of a LeadingAge Iowa and as a recognized leader within their community, the state, and national level.

"As a board member of the Eventide Senior Living Community, I have witnessed Mindi's dedication to the aging population as well as her team. I would say that her service to the aging population is filled with passion and love," said Tonya Eller. "Mindi has great tenure with our organization, and during that time has continued to strengthen the care, financials and staffing at our facility."

This top honor was awarded to Baker for her leadership and dedication. Baker continues to look at ways to hire the best and develop the current staff. Working around the clock to search for funding and to manage construction, she successfully oversaw the replacement nursing facility, Gracewell. She is currently managing a cosmetic update to Silverridge Assisted Living. Baker's dedication elevates care for those with dementia by continually teaching staff, family, and the community more about the disease.

Doing all of the above in the midst of an unprecedented workforce crisis, the rising costs of inflation, and the growing gap between reimbursement rates and cost of care.

In addition to this honor, Baker received the award for 2022 Businesswomen of the Year in Crawford County, is a graduate of the LeadingAge Iowa Leadership Academy in 2017, was awarded Denison's Leading Women in Business Award in 2016, was awarded Iowa Administrator of the year in 2015, and is currently serving her seventh year on the LeadingAge Iowa Board of Directors. In 2023, Gracewell received the Innovator's Award by the Crawford County Chamber & Development Council in addition to the Iowa Governor's Award for Quality of Care.

In response to receiving the award, Baker said, "When I found out about this award, my thoughts immediately went to thank-



ing the outstanding team on the Eventide Campus. I have been blessed to work alongside some very dedicated, empowering, supportive, compassionate, and fun team members over the years. They have contributed so much to make the Eventide Community a better place to live and work."

"My thoughts also go to our colleagues within LeadingAge Iowa - these individuals have truly been difference makers in our industry. We need more leaders willing to step up above and beyond our day-to-day operations. I strongly encourage individuals to advocate for change when needed, support each other by way of being a resource, share ideas, learn from each other, learn from mistakes, understand other views, be a mentor, do not be afraid to take the path less traveled, be innovative, take chances, find out the 'why' and ask yourself 'why not' - be a challenger, and just keep moving... and realize growth is not always pretty. No matter what your title is or how long you have been in this field, your opinion and voice matters and can make a positive impact."

"We work in an extremely challenging field and it is showing no signs of slowing down. Together, we can and will make a difference. The rewards of those we serve are too great. I often describe working in our field relates to the old Peace Corp slogan... it is "the toughest job you'll ever love." Those are some strong words once you truly think about it. We need more people who do not let the hard days win but rather let the good days triumph."

"Thank you to all those who made this award possible and for allowing me to continue doing what I love."

Eventide Campus Staff News

by Human Resource Coordinator,
Pat Schechinger

ANNIVERSARIES

"Congratulations" to the following Eventide Campus Staff for working one year or more:

OCTOBER:

Rebecca Angulo, Memory Lane Extra Eyes, 17 years
Shannon Cose, Heritage Heights & Realife
Cooperative Resident Services Manager, 4 years
Sara Hansen, Registered Nurse, 5 years
Karrie Kropf, Certified Nursing Assistant, 12 years
Carlos Salazar, Certified Nursing Assistant,
5 years
Pat Schechinger, Human Resource
Coordinator, 6 years
Hawa Sesay, Licensed Practical Nurse, 9 years
Katie Utech, Certified Nursing Assistant, 1 year
Ana Velazquez, Memory Lane Extra Eyes, 2 years

NOVEMBER:

Connie Chavez, Registered Nurse, 1 year
Susie Chieng, Licensed Practical Nurse, 9 years
Maria Flores, Licensed Practical Nurse, 19 years
Sarah Hillhouse, Tenant Companion, 1 year
Neva Summerfield, Registered Nurse, 3 years
DECEMBER:
Paige Andersen, Certified Nursing Assistant, 2 years
Deb Burk, Medical Secretary, 36 years
Abigail Friedrichsen, Tenant Companion, 4 years
Deb Huisinga, Certified Medication Aide, 36 years
Mary Jo Pfeifer, Nurse Manager, 2 years
Amy Rasmussen, Registered Nurse, 18 years

NEW STAFF

*We welcome the following new staff members
to the Gracewell Nursing Home:*

Nursing Department:

Priscilla Baca, Certified Nursing Assistant
Cady Helton, Certified Nursing Assistant
Samantha Gaborit, Registered Nurse
Dayana Lora, Licensed Practical Nurse
Alejandra Nieto, Registered Nurse
Kiana Schulz, Certified Nursing Assistant
Nichole Toang, Certified Nursing Assistant
Jazmin Vargas, Certified Nursing Assistant
Yicel Vrieze, Licensed Practical Nurse

Environmental Services Department:

Paty Gray, Housekeeper

Dietary Department:

Fany Gonzalez, Cook & Kitchen Assistant
Kysa Neddermeyer, Dietary Assistant
Denny Pantoja, Dietary Assistant
Ally Reisz, Dietary Assistant

Over \$11,000 Raised for the Eventide Foundation

We cannot say thank you enough to everyone that took part in our fifth annual golf tournament - the participants, the sponsors, the donors, and the employees. What a fun and beautiful day to spend raising money for a great cause. With all the generosity received, we raised over \$11,000 to go towards the Eventide Foundation! None of this could be possible without the help of the Schleswig Golf Course and our volunteers Tamara Baker, Pat Schechinger, Kris Schultz, Shannon Cose and Paul Outhouse.

A special thanks to our sponsors! Those include: Ameriprise Financial, Assured Partners, Bedrock Concrete & Gravel, Blazin' B Ranch, Boettger Seeds, Broadway Dental, Camblin Mechanical, Community Living Solutions, Crawford County Memorial Hospital, Crawford County Trust

& Savings Bank, Denco B-LTD, Denison Drywall, Marsh & McLennan Agency, Nursing On Call, Phil's Lawn, Landscaping & Nursery, Professional Computer Solutions, Slechta Masonry, St. Croix Hospice, Thrifty White Pharmacy, Vision Care Clinic, PC, Wesco Industries and Williams & Company, P.C.

Additionally, thank you to those who donated funds, food, supplies and items for prizes! Those include: Arnold's Motor Supply, Bomgaars, Chamber & Development Council of Crawford County, Shannon Cose, Dairy Queen, Denison Do it Best, Drees Heating & Plumbing Inc., Dale & Sandy Gronau, Hair It Is - Terri Webb, Patty's Stitches, Quality Truck & Tire, St. Croix Hospice and United Bank of Iowa.



Gracewell Receives Innovators Award!

At the Crawford County Chamber & Development Annual Banquet, Gracewell was named the recipient of the 2023 Innovators Award! To be considered, a business must have been in operation for less than five years, but has shown great leadership in the community. "The innovators award goes to an organization that began their journey in 1963 when it opened its first living option, Eventide, marking the beginning of its longstanding commitment to providing exceptional care and support to our community. We want to recognize the opening of its newest facility in 2022, Gracewell", Mariah Nutt, CDC Office Manager exclaimed.

Gracewell received recognition for its contributions to the community, and its impressive and state-of-the-art facility and household layout. They acknowledged the unwavering commitment to the vision, amid the unprecedented circumstances brought about by the COVID-19 pandemic, such as delays and shortages.

"With Gracewell, they have raised the bar even higher, setting a new standard of excellence in senior care," said Nutt. "They have set a high standard of care, compassion, and innovation that will undoubtedly inspire and transform the lives of countless individuals in our community."

Giving Tuesday Save the Date: Tuesday, November 28th

Medicare Open Enrollment for 2023

Medicare open enrollment – also known as Medicare's annual election period – runs from October 15th through December 7th each year. During this open enrollment period those with Medicare and Medicare Advantage can make changes to their Medicare health plans or their prescription drug coverage for the following year to better meet their needs. All changes made during the open enrollment period will be effective January 1st. There are some special circumstances in which Medicare recipients can change coverage at anytime such as nursing home residents, but for many people, the Open Enrollment Period is the only time that changes can be made.

During the Medicare open enrollment period, you can, for example:

- Switch from Medicare Advantage to Original Medicare (plus a Medicare Part D plan, and possibly a Medigap plan).
- Switch from one Medicare Part D prescription drug plan to another.
- Enroll in a Medicare Part D plan if you didn't enroll when you were first eligible for Medicare. If you haven't maintained other

creditable coverage, a late-enrollment penalty may apply.

How do people know if they need to make changes?

Medicare health and drug plans can make changes to their coverage each year. They can make changes to cost, coverage, and the providers or pharmacies that are in network with their plan. People in a Medicare health or prescription drug plan should always review the materials their plans send them, like the "Evidence of Coverage" (EOC) and "Annual Notice of Change" (ANOC). If their plans are changing, they should make sure their plans will still meet their needs for the following year. If they're satisfied that their current plans will meet their needs for next year and it's still being offered, they don't need to do anything.

You can find Medicare plan information or compare plans or request assistance by contacting the local SHIP (Seniors' Health Insurance Information Program) Counselor at 712.265.2509, by contacting Medicare at 1-800-MEDICARE or online at Medicare.gov. REF: CMS.gov

Hello Friends!

Submitted by Robin Schiltz,
Gracewell Activity Director

The 2023 Walk to End Alzheimer's was held on Saturday, September 16, in Harlan at the Pioneer Park! We had fantastic weather for the event and a fantastic turnout as well! Last year, there were 66 participants, and this year there were 116 participants raising awareness for the Alzheimer's Association! Kevin Keith, who is the songwriter/singer of the song "She's In There" was our Emcee! This song tells the story of his mother who has Alzheimer's. If you haven't heard it, please take a minute to listen. His words speak volumes on the journey of Alzheimer's.

For those of you who are unfamiliar with the Walk to End Alzheimer's, it is the world's largest fundraiser for Alzheimer's care, support, and research. It is held annually in more than 600 communities nationwide. Every dollar raised benefits those affected by Alzheimer's disease in our community.

There were 20 teams, including Team Eventide. The overall total raised was \$34,104, but donations will continue to be accepted through December of this year. Supporting the Alzheimer's Association and participating in the Walk to End Alzheimer's has always been one of our campus missions. We work together hosting fundraisers, selling "Forget Me Not" flowers and bracelets, and we also promote many "Casual for a Cause" days which allow staff to wear jeans on Thursdays for a set donation price.

This year, with the help of staff from Gracewell and Silveridge, the Eventide Auxiliary, and the donations received through Facebook, Team Eventide raised nearly \$1,500 to date. This put us in the Grand Champion Club, and we came in second place for top company fundraisers! Thank you to all who donated to this incredible cause!

Learning Wisdom and Sharing Insight

Submitted by Kara Webb, Director of Assisted Living

I recently attended the 2023 Iowa Healthcare Association Convention and had an opportunity to listen to some incredible speakers present about the long-term care industry as well as leadership. Continuing Education, while required for licensing and certification, is truly such a remarkable thing and I always get excited about sharing some of the things I've learned.

One of those speakers was Jamie Pollard, athletic director for Iowa State University for the past 20 years. Going into his session I was apprehensive. I am a Hawkeye fan after all, and I questioned what this AD could possibly talk about for an hour and a half that I would find interesting or applicable to my field. When I walked out of the room approximately 75 minutes later however, I had an entirely different perspective.

Pollard offered what he referred to as his "Pearls of Wisdom", a short impactful list of life lessons he has learned throughout his career to which he attributes his success. I took home and wish to share with you a couple of them...

1. Don't focus so much on the destination, that you forget to enjoy the journey.

Pollard talked about how a dream he always had was to guide the Cyclones to a bowl game, specifically a Fiesta Bowl. This dream became a reality for him when the rankings were announced in December of 2020 and ISU was invited to play in the Fiesta Bowl on January 2, 2021. The anticipation for the game was high, and there was a lot that happened leading up to that moment; however, due to the COVID-19 Pandemic the game was played in a virtually empty stadium with no traditional parades or pre or post-game celebrations. Pollard found himself disappointed. Not only had the dream or the 'destination' been a letdown, even though they had beat Oregon 34-17, but he had failed to stop and take the time to appreciate and enjoy all the little moments that led him to that point. In hindsight, he wishes he would have had the presence of mind to enjoy the journey.

I think this is something we are all a little guilty of, at all stages of our lives. Whether it be an upcoming wedding, vacation, move, retirement, or whatever the case may be, we focus so much on the destination that we do not appreciate all the little moments that lead up to it. I encourage you to be more mindful of your journey, wherever it is leading you.

2. Followers are just as important as Leaders.

In life, we are surrounded by all types of people. Many are constantly pushing others to be the best they can be and to be leaders, whether it be in their careers, in their families, or among their peers. But the truth of the matter is that even the best leaders follow something or someone, so maybe the focus should shift at times to what it takes to be an excellent follower. Dependability, teamwork, honesty, support, hard work. These are all attributes of excellent leaders AND FOLLOWERS. Pollard used College Gameday as an example of this Pearl. While he is the backbone behind ISU Football and all of its decisions, he posed the question, "Do you think anyone would even notice if I skipped out on Gameday?" The crowd pretty unanimously agreed that he likely would not be missed on Gameday even in his leadership role. Pollard then asked, "Do you think anyone would notice if the announcer decided not to show up? Or the videographer? Or the fine people who park the cars and direct traffic?" among many other support positions he mentioned. His message was pretty clear. As leaders, we would be nothing without those who support and follow us. In families, every role is important. Take the time to appreciate and embrace your role, whatever it may be.

3. Don't assume. Unless you see it or experience it yourself, you really cannot trust it. Seriously.

This might have been my favorite lesson he spoke of. Pollard divulged about their search for a new head coach in 2015 and how they had a solid list of candidates, but their eyes honed in on one, current ISU head coach Matt Campbell. Pollard scheduled Campbell's interview the Saturday after Thanksgiving and the other candidates for Sunday. At the conclusion of Matt's interview Pollard knew he was the man they wanted and offered to cancel the remaining candidates if Matt would commit then and there. Matt Campbell accepted the coaching position. Pollard voiced concern about the commitment being leaked to the press before they would be able to get back to Iowa to let the team and the rest of Cyclone Nation know about the decision, but Matt's attorney assured him he would "take care of it." Later that evening while they were all out to dinner celebrating, Pollard's wife called sympathetic explaining that ESPN had just announced Matt Campbell was in Missouri and was a strong candidate for their head coaching position and offered her support to her husband who she thought was not able to seal the deal. There was obvious confusion and Pollard later learned that the attorney's way of "taking care of" the press was to call in a favor at ESPN, and ask them to tell the world the "Cambell in Missouri" story as a diversion to buy them some time. (Mind Blown.) ESPN! One of the most trusted international sports and entertainment platforms in history and it was completely made up.

You see... you cannot always believe what you hear even from the most trusted of sources... so try to keep your mind open and free of assumptions.

As you can probably tell I was completely enthralled in Jamie Pollard's "Pearls of Wisdom", and there is so much more I could share from the insight he had if I only had the room. I would be lying if I said I did not have a little bit more appreciation for ISU athletics after listening to and meeting him. You may be asking yourself, "How does this relate to Eventide Events?" and all I can say is I feel it is important to learn and to share what we learn at every stage in our lives. One of the things I love most about working in long-term care is listening to our aging population talk about their own "Pearls of Wisdom" as they relate to life, love, careers, etc. There is an endless amount of valuable information at our fingertips, all you must do is be willing to take the time and listen. As Jamie Pollard says, appreciate the journey.



Gifting Reminder

As the holidays approach, we would like to remind everyone to please bring any gifts or new items for Gracewell residents to Lynette Croghan at the Reception Desk. Items that are laundered will be labeled with the resident's name, and anything of value (example: technology) will be added to the resident's inventory list. Thank you for helping us keep each resident's items organized and accounted for!

Resource Reminder - Alzheimer's Caregiver Support Group

Upcoming Support Group Meetings:
November 7th at 1:30pm
December 5th at 1:30pm

As our community's trusted dementia care provider, Gracewell provides education and support for those families dealing with dementia. We acknowledge that caring for your loved ones with Alzheimer's can be hard and we want you to know, you are not alone. This group will support each other by exchanging practical information and solutions, and encouraging each other while working through the emotions and struggles of caregiving. If you or someone you know could benefit from this, we invite you to attend our Alzheimer's Support Group to connect with other caregivers. The Alzheimer's support group is held on the first Tuesday of each month at 1:30pm, located in the Gracewell Conference Room, 114 South 20th Street in Denison. All are welcome to attend this support group.



Silveridge Tenants celebrated Assisted Living Week with All Ability Bike rides, a BBQ, and a few friendly competitions throughout the week. Even the rain couldn't slow these bikers down!



Thank to everyone who joined us for the Silveridge Appreciation BBQ! The tenants and team members had a blast with family & friends while eating good food and listening to the great Randy Downey!

Looking to move onto our campus?

Heritage Heights
An Eventide Community

enhancing lifestyles



We have multiple studio apartments available. Big on space, big on amenities & big on affordability! Make the move to peaceful independent living today. Contact Shannon Cose, Resident Services Manager, at (712) 263-6631 to learn more about Heritage Heights. Located at 118 South 20th Street in Denison.



Just a friendly reminder that if you or a loved one is desiring to move to the Eventide Campus, we encourage you to call or reach out with any questions. We have independent living on our campus which includes Realife Cooperative and Heritage Heights, HUD-based apartment building. If interested in these buildings please call Shannon Cose at 712-263-3114, ext. 221. If needing some medical assistance, we have Silveridge Assisted Living on our campus. If interested in Assisted Living, please reach out to Kara Webb at 712-263-2639, ext 220. If you have more extensive needs, we have Gracewell Nursing Home on campus. Gracewell is also a skilled nursing facility, so if you are needing rehabilitative care after hospital stay, we may be able to assist in your therapy needs and help you return home safely. Please reach out to Morgan Saunders at Gracewell for questions regarding nursing home or skilled care needs at 712-263-3114, ext. 238.

Resident Rights

Self-Determination (cont): The resident has the right to and the facility must promote and facilitate resident self-determination through support of resident choice, including but not limited to:

- e. The resident has a right to organize and participate in resident groups in the facility.
- iv. The facility must consider the views of a resident or family group and act promptly upon the grievances and recommendations of such groups concerning issues of resident care and life in the facility.
- i. The facility must be able to demonstrate their response and rationale for such response
- ii. This should not be construed to mean that the facility must implement as recommended every request of the resident or family group.

DONATIONS

EVENTIDE FOUNDATION

The Eventide Foundation is a non-profit, tax-exempt charitable corporation formed to collect gifts of money and assets to help off-set the expenses of caring for the elderly. Funds collected by the Foundation are used to supplement the increasing costs of personal care and to provide amenities to residents that would not otherwise be available. As you plan your estate and gift endowments, we ask that you consider a gift to the Eventide Foundation. A contribution to the Foundation allows us to provide a fuller quality of life to our residents. The Foundation needs your help to continue the work of the Eventide Campus and to ensure that each of the residents can live out their life without loss of dignity or respect. We sincerely appreciated all the gifts that have been designated to the Eventide Foundation! The following list reflects gifts received during the period of June 26, 2023 through September 25, 2023.

Ben Tran

MEMORIALS: In memory of Kenneth Winsor by Edna Mae Johannsen & Family | In memory of Kenneth Winsor by Jason & Amy Schultz | In memory of Laura Langholdt by Jason & Amy Schultz | In memory of Lois Ernst by Jason & Amy Schultz

STAFF PAYROLL DEDUCTION:

Jackie Acosta | Bob Adams | Doreen Adams | Paige Andersen | Liz Alcazar | Rebecca Angulo | Kaya Auen | Mindi Baker | Tamara Baker | Mary Burhoop | Deb Burk | Mona Chajon | Autumn Chapman | Connie Chavez | Jennifer Cisneros | Lynette Croghan | Analuisa Cruz-Nieto | Andrea Ehlers | Connie Ellis | Antonia Flores | Maria Flores | Brooke French | Abigail Friedrichsen | Lynette Gaskill | Catalina Gibbons | Blenda Gossage | Paty Gray | Penni Hansen | Sara Hansen | Jenelle Higginbottom | Sarah Hillhouse | Deb Huisinga | Michael Johnson | Steve Jorgensen | Kim Korwes | Christine Kragel | Carol Lamaak | Isaac Leinen | Dayana Lara | Lori Magnuson | Amy McManigal | Billie Mead | Maddy Nagle | Kayla Neddermeyer | Roxie Neumann | Alejandra Nieto | Susana Nieto | Yuriana Nieto | Jessica Norgart | Daniela Oropeza | Carol Quail | Olga Ramos | Amy Rasmussen | Emily Reiser | Keli Remmick | Rafael Rodriguez | Faith Rosburg | Carlos Salazar | Pat Schechinger | Robin Schiltz | Amy Schultz | Kris Schultz | Kiana Schulz | Kathy Segebart | Kathy Tech | Krystal Terwilleger | Tina Thompson | Kelsey Tippery | Adrian Velasquez | Ana Velasquez | Tanesha Vicente | Angeles Villegas | Yicel Vrieze | Kara Webb | BreeAnna Whitenack | Paige Whitenack | Narcisca Woodard | Jennifer Woodbeck

THRIVENT CHOICE

By directing Choice Dollars through Thrivent Choice, eligible members recommend where Thrivent Financial distributes some of its charitable outreach grant dollars among participating non-profit organizations such as Eventide Senior Living Community. The following list reflects gifts received during the period of June 26, 2023 through September 25, 2023.

Jeri Lynn Driscoll

COMMUNITY FOUNDATIONS OF SOUTHWEST IOWA: EVENTIDE FOUNDATION ENDOWMENT FUND

When you donate to a permanently endowed fund at a qualified community foundation, you are not only helping your neighbors today — you are building a stronger community tomorrow. And while that in itself is rewarding, with the Endow Iowa Tax Credit Program, you will also get back for giving. You will be eligible to receive a 25% tax credit for each donation, in addition to any federal tax benefits you may qualify for. Contact the Omaha Community Foundation at (800) 794-3458 for more information on how Endow Iowa is helping donors do good works within the community, forever. If you are interested in donating, please make checks payable to the Eventide Foundation Endowment Fund and send them to The Omaha Community Foundation at 1120 S 101st Street, Suite 320, Omaha, NE 68124.

In publishing a list of so many names, it is possible that we may have misspelled, omitted or otherwise listed your name incorrectly. If so, please notify the Foundation office at (712) 263-3114, ext. 240 so that we can make the necessary corrections. Thank you.

Eventide Board of Directors
Mark Gray, President
Danyel Jepsen, Vice President
Tonya Eller, Secretary/Treasurer
Coleen Bruhn **Mark Spiegel**
Deryl Hennings **Rachel Desy**

Community Contacts
Mindi Baker, CEO
Amy Schultz, Gracewell Administrator
Christine Kragel, Community Relations & Foundation Director
Kara Webb, RN, Silveridge Director of Assisted Living
Shannon Cose, Heritage Heights and Realife Resident Services Manager

Facilities

Gracewell: 712-263-3114 Heritage Heights: 712-263-6631
 Realife Cooperative: 712-263-8169 Silveridge Assited Living: 712-263-2639

NON-DISCRIMINATION STATEMENT

Eventide is an equal opportunity provider and employer. Eventide complies with applicable Federal civil rights laws and does not discriminate on the bases of race, color, religion, sex, national origin, marital status, age, or physical or mental handicap. Eventide provide free aids and services to people with disabilities to communicate effectively. Eventide provides free language services to those who primary language in not English. If you need assistance with any of these services, please contact Eventide Leadership.

If you wish to file a Civil Rights program complaint of discrimination, complete the USDA Program Discrimination Complaint Form, found online at http://www.ascr.usda.gov/complaint_filing_cust.html, or at any USDA office, or call (866) 632-9992 to request the form. You may also write a letter containing all of the information requested in the form. Send your completed complaint form or letter to us by mail at U.S. Department of Agriculture, Director, Office of Adjudication, 1400 Independence Avenue, S.W., Washington, D.C. 20250-9410, by fax (202) 690-7442 or email at program.intake@usda.gov. For further questions, please CEO Mindi Baker at 712.263-3114.

From the Staff...

The employees on the Eventide Campus are here to assist our residents, tenants and their families in any way possible. If you have questions or concerns, please do not hesitate to reach out. We are always looking for ways to improve the delivery of our services and programs. Your input will only help us succeed in delivering quality care. Thank you for your continued support!



Eventide A Senior Living Community

Find us on Instagram: eventidedenison

Keep updated on Campus activities and events by visiting our webpage, www.eventidehome.com.